

# MMRS Call Center Menu Options

## 601-359-1343

Menu options can be pressed at any time during the recorded message.

Main Menu	Application Security	Security Sub-Options	
Option 1	Security User IDs and Passwords including MAGIC, SPAHRS, ACE, LSO, NEOGOV, MERLIN, and BRICKS	1	MAGIC (including LSO) unlock/reset passwords
		2	MAGIC Authorization Issues
		3	MAGIC Security Contact Questions
		4	SPAHRS, ACE, LSO
		5	NEOGOV
		6	PayMode
		7	BRICKS
		8	MERLIN, Award/Contract Interface
		9	AssetWorks
Main Menu	Applications		
Option 2	MAGIC		
Option 3	SPAHRS, LSO, ACE		
Option 4	NEOGOV, BRICKS		
Option 5	MERLIN		
Option 7	Operations, including FMVIEW		
Option 9	Repeat Main Menu Options		

Department of Finance and Administration  
 Mississippi Management and Reporting System  
 Robert Clark Building  
 301 North Lamar Street, Suite 400  
 Jackson, MS 39201  
<https://www.dfa.ms.gov/mmrs>  
 MMRS Call Center 601-359-1343  
[MASH@dfa.ms.gov](mailto:MASH@dfa.ms.gov)